

# CMS Compliance and Zero Citations



## THE CLIENT

Wexner Heritage Village is a leader in delivering state-of-the-art healthcare and housing for seniors. Located in Columbus, Ohio, their focus on creating a compassionate environment for their residents has made them highly recommended by physicians and hospitals in the area.



## THE CHALLENGE

In 2017, the Centers for Medicare and Medicaid Services (CMS) released a new regulation for any facility accepting CMS funding. These facilities are now required to have a written water management plan in place before their next inspection. Wexner Heritage Village reached out to Solid Blend for assistance in fulfilling the requirements of the new regulation. “We selected Solid Blend because we heard about the good work they did with Wesley Ridge, an assisted living facility in Ohio,” says Chuck Hook, Director of Facilities at Wexner Heritage Village.



## OUR SOLUTION

We conducted a thorough walkthrough of Wexner Heritage Village. We worked with our innovative partner, Special Pathogens Lab, to create the plan and presented it to Wexner. The plan was then reviewed for compliance with the new CMS regulation and finalized.



## THE RESULTS

All healthcare facilities are surveyed annually by the Ohio Department of Health (ODH). CMS requires each of these facilities to have written plans for all their procedures, including water management. But the big news here? When Wexner had their annual ODH survey after working with us, they were pleased to report it was the first time in at least 20 years that their water management plan was found to have zero citations. “Solid Blend is a great company,” Hook says. “They do good work with no hesitation whatsoever.”



## PARTY LIKE IT'S 1998

A new CMS regulation. A need for compliance. A partnership with Solid Blend. And in just a few short weeks: ready for their annual survey, which resulted in zero citations of their water management plan — something that hasn't happened since 1998.

**HOW CAN WE HELP YOU**  
turn CMS compliance into cause for celebration?

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